***OBAVIJEST O NAČINU PODNOŠENJA PRIGOVORA***

*Sukladno odredbama članka 10. Zakona o zaštiti potrošača (Narodne novine NN 41/14, 110/15) obavještavamo goste da pritužbu o kvaliteti naših usluga možete dostaviti u pisanoj formi na naš e-mail:*

***\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_***

*Odgovor na Vaš prigovor dobit ćete u pisanom obliku najkasnije 15 dana od dana primitka prigovora.*

*NOTICE ON SUBMITTING CONSUMER COMPLAINTS*

*Pursuant to Article 10, of Law on Consumer Protection (official journal no. 41/14, 110/15), we inform our clients that complaints regarding the quality of our service can be submitted in writing to e-mail:*

*\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_*

*You will receive a response to your complaint in writing within 15 days of receipt of the complaint.*